



Executive Coach

Richard Mills CFA

Chairman

Richard Mills is President of the **World Outsourcing Providers Association** (WOPA – www.outsourcingproviders.org), an international alliance of operators active in Business Process Outsourcing. He has been called the “Asia-Pacific expert” by Call Center Magazine and the “guru on outsourcing” by Dr. Michael Clancy, President of the Economist Business Forum. He is a columnist and thought leader for a host of international publications. Some of these include: ComputerWorld, AsiaTimes, TelecomAsia, YahooNews and IndiaDaily. He is an Expert Panelist for **CIO magazine** (US edition) and the **Offshore Outsourcing Best Practices** association in New York.



Richard is a featured presenter for Asia region-wide conferences and provided the Keynote Address for the following international expos: **HR Shared Services & BPO** (Singapore), **Successful Shared Services** (Singapore), **Executive Compensation & Benefits 2007** (Singapore). He is also responsible for organizing the **ICT Leader’s Forum**, the largest regular event of the information & communications technology sector in Philippines and one of the most important in the Asia Pacific region.

Richard's extensive career in Executive Search & Management Consulting includes 5 years working throughout Asia and many years in Toronto, Canada. His clients are multinational corporations for senior management positions. Of the many international recruitment projects he worked on in the Asia Pacific region, one was particularly noteworthy as it was reported on national Korean television as the largest technical recruiting venture in Korean history. The project was also a cover story for ComputerWorld magazine throughout North America.

Richard has an Honours Bachelor of Science degree from the University of Waterloo, Canada's most prominent technical post-secondary institution. He possesses the designation of Chartered Financial Analyst from the CFA Institute with its world head-quarters in Charlottesville, VA, USA.

For more information on Richard Mills email him at leaders@chalre.com or visit his company's website at <http://www.chalre.com> .



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